

Standard Questions for Applicants Seeking Local Exchange Service Authority

1. Is your company seeking any waivers or variances of certain Commission rules and regulations in this proceeding that pertain to local exchange service? Please provide evidence as to why your company is seeking any waiver or variance.

Yes. Talk Unlimited Now is seeking waivers of Part 710 as it would cause an undue burden to the Company to maintain separate financial statements under USOA. The Company will not be required to maintain USOA financial statements for any other jurisdiction. Further, there would be an undue burden on the Company to maintain records in Illinois, since all accounting and operations will be in Tampa Florida.

2. Will your company comply with 83 Illinois Administrative Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 772.100(d) Notices?
Yes.
3. Will your company comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities? **Yes.**
4. Will your company abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois"? **Yes, except for the Issuance of Telephone Directories. A waiver was requested for this.**
5. Will your company abide by 83 Illinois Administrative Code Part 732, "Customer Credits"? **Yes.**
6. Who will provide customer repair service for your company?
The Company will contract out customer repairs to a third party for repairs not part of the agreement with the ILEC.
7. How many people does the company employ?
Currently Talk Unlimited Now has no employees. Staff will be added as operations begin. The Company will eventually employ approximately 30 individuals.
8. Will your company meet the requirements as they pertain to the Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757? **Yes.**
9. Will your company solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs? **Yes.**
10. Does your company plan on filing to become an Eligible Telecommunications Carrier? **No.**
11. Does the company realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link Up Programs if it is not an eligible carrier? **Yes.**
12. Will your company offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP)? **Yes.**
13. Will your company abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act? **Yes.**

14. Will the company's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge? **Yes.**
15. Has your company signed and return the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") to Commission staff? **Yes. Originals enclosed.**
16. How does your company plan to solicit customers once it begins to provide local service? **Customers will be obtained through television and newspaper advertisements.**
17. Has your company provided service under any other name? **No.**
18. Have any complaints or judgements been levied against the company? (Instate, out-of-state, or FCC). **No.**

Appendix B

9-1-1 Questions for Applicants Seeking Local Exchange Service Authority

1. Will your company ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act? **Yes.**
2. Will your company contact and establish a working relationship with the 911 systems when you begin to provide local telephone service? **Yes.**
3. Will your company coordinate with the incumbent LEC(s) and local 911 systems to provide transparent service for your local exchange customers? **Yes.**
4. Who will be responsible for building and maintaining the 911 database for your local exchange customers? **The Company will rely on the underlying carrier or third party vendor.**
5. How often will your company update the 911 database with customer information? **Daily.**
6. Will your company's billing system have the ability to distinguish between facilities based and resale for the collection of the 911 surcharge? **Yes.**
7. Does your company have procedures for the transitioning of the 911-surcharge collection and disbursement to the local 911 system? **Yes. The Company has procedures to collect and disburse 911 fees to the 911 service agencies.**
8. Will your company's proposal require any network changes to any of the 911 systems? **No.**
9. Will your company be able to meet the requirements specified under Part 725.500(o) and 725.620(b) for the installation of call boxes? **No. The Company will provide 911 service in conjunction with the ILEC or third party vendor and will rely upon their existing facilities, including call boxes.**
10. Does your company plan to file for a waiver of Part 725.500(o) and 725.620(b) in the future? See 9. **The Company requests a waiver of 83 Il. Admin. Code 725.500(o) and 725.620(b).**

Financial Questions for Applicants Seeking Local Exchange Service Authority

1. (Answer if requesting waiver of Part 710) What circumstances warrant a departure from the prescribed Uniform System of Accounts ("USOA")?

Talk Unlimited Now requests that the Commission exempt it from the requirement that it maintain its records according to the Uniform System of Accounts ("USOA"), and instead, requests that it be permitted to maintain its records in accordance with the Generally Accepted Accounting Principles ("GAAP"). Talk Unlimited Now will maintain separate books of account for telephone and non-telephony revenue and expenses. In addition, Talk Unlimited Now verifies that it will maintain accounting records pursuant to Part 64 of the FCC's rules, if applicable, and other applicable rules or regulations promulgated by the FCC or this Commission. A waiver is necessary because the costs to Petitioner of complying with the USOA are high when compared with the expected revenues for the service. Moreover, many of the categories of expenses and revenues identified by the USOA are inapplicable to Petitioner, which will resell local exchange service rather than provide facilities-based services.

2. Will records be maintained in accordance with Generally Accepted Accounting Principles ("GAAP")? **Yes.**
3. Will applicants accounting system provide an equivalent portrayal of operating results and financial condition as the USOA? **Yes.**
4. Will applicants accounting procedures maintain or improve uniformity in substantive results as among similar telecommunications companies? **Yes.**
5. Will applicant maintain its records in sufficient detail to facilitate the calculation of all applicable taxes? **Yes.**
6. Does the accounting system currently in use by applicant provide sufficiently detailed data for the preparation of Illinois Gross Receipts Tax returns? What specific accounts or sub-accounts provide this data? **The Company currently does not have any operations. A tax firm will be retained to prepare this information.**
7. If a waiver of Part 710 is granted, will applicant provide annual audited statements or all periods subsequent to granting of the waiver? **The company will provide the necessary financial information. The Company currently has no requirements that would cause it to have audited financial statements. If the commission requires audited statements the company will produce them.**
8. Does applicant agree that the requested waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Company? **Yes.**
9. Please attach a copy of applicant's chart of accounts. **See Exhibit F.**

Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority

The Following questions are not applicable, since Talk Unlimited Now will not provide prepaid services.

1. Will customers have the ability to sign up with any long distance company they choose?
2. Will customers have the ability to use dial around long distance companies?
3. Does the applicant have interexchange authority in Illinois? If yes, please provide the docket number.
4. Will customers have access to the Illinois Relay Service?
5. Will customers be able to make 1-800 calls for free?
6. Will the Company offer operator services?
7. Please describe how applicant plans to collect the monthly fee to be paid in advance.
8. Will customers' monthly bills show a breakdown of services, features, surcharges, taxes, etc.?
9. Will customers pay an installation fee? If yes, will payment arrangements be offered for the installation fee?
10. Will telephone service be in the Company's name or the customer's name. If in the Company's name how will information appear in databases, such as 9-1-1, directory assistance, etc.?
11. Will applicant offer prepaid service as a monthly service or as a usage service?
12. Will applicant provide a warning when the remaining value of service is about to cease?
13. Is the customer given more than one notice of the remaining value of service?
14. How much advance notice is given to the customer of the remaining value of service?
15. If the customer is in the middle of a call will they be disconnected when the remaining value of service has expired?
16. Has the customer been made aware of potentially being disconnected during a call when the remaining value of service expires?
17. When does the timing of a call start?
18. If the person called does not answer, is any time deducted from the customer's account?
19. Will there be any other instances in which the Company would disconnect a customer, other than running out of prepaid time?
20. When a customer runs out of time is their phone immediately disconnected or on suspension? (Will they still be able to receive calls?)
21. Are applicant's services available to TTY callers?
22. How will the applicant handle a complaint from a customer who disputes the amount of time used or remaining?
23. The Public Utilities Act requires a local calling area that has no time or duration charges. How will the Company define each customer's untimed local calling area?